

Daniel P. Vrakas
County Executive

Allison Bussler
Director of Public Works



To Bob Richter
Water Doctors
Nov 10th, 2011

Bob, I wanted to thank you for the excellent service, Water Doctors has provided over the course of the past 2 years. As you know, Kinetico has been selected as the Water Softener for all of our County's Buildings. Since we have made the switch to the Kinetico, we have had few issues in regards to their performance. One of the largest issues we had with the other "electrically operated" units was that the cost of the repairs, were expensive and not always successful. We needed a product that we could rely on and your company has provided one. We have found your Service Dept. to be knowledgeable and quick to provide permanent solutions.

Thank You

A handwritten signature in cursive script, appearing to read "Jim Elsbury".

Jim Elsbury FMP
Facility Supervisor Waukesha County

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